1) When an organisation (e.g. a specific trust) purchases a new resource to be accessed via OpenAthens, it is the organisation’s responsibility to contact the resource provider to ensure NHS OpenAthens access is enabled.

2) Once the resource is OpenAthens enabled, the OpenAthens administrator for the organisation must allocate the resource to the organisation’s default permission set in order to add it to the list of available resources and to allow user access (for guidance please see the relevant section in the SW region’s Instructions for local administrators).

Please note:

An organisation’s default permission set will allow all NHS OpenAthens registered users at that organisation to access the resource. Therefore, please ensure that the resource license is appropriate for the number of staff in your organisation(s).

OpenAthens administrators can only manage access to resource platforms (e.g. ProQuest) rather than specific content (e.g. individual journal titles). For issues relating to content (e.g. missing titles) please contact the resource provider.