Sample text is listed below the table.

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**What is NHS OpenAthens?**
The NHS subscribes to electronic resources (e.g. ejournals and ebooks) on behalf of staff using national, regional and sometimes local funding. Access to these subscriptions for eligible users is managed by OpenAthens. Once you have an NHS OpenAthens account you will be able to access resources from work or home.

**Who is eligible for NHS OpenAthens access?**
Eligibility is restricted to people working for the NHS, students on a placement in a clinical setting, plus certain other groups as stated. The eligibility conditions are outlined at: [http://www.evidence.nhs.uk/about-evidence-services/content-and-sources/eligibility-criteria-for-nhs-purchased-content](http://www.evidence.nhs.uk/about-evidence-services/content-and-sources/eligibility-criteria-for-nhs-purchased-content)
How to register
You must self-register and if you use an NHS networked computer or an NHS email address registration is usually instantaneous.

- Log onto an NHS networked computer and go to: https://openathens.nice.org.uk/
- Follow the instructions to register; this takes about 5 minutes. You will obtain your username.
- An activation code will be emailed to you.
- Click on the activation code which has been emailed to you and then choose your password. Please note that this activation process only needs to be completed once.

If you do not use an NHS computer or NHS email address to register, please use a work, professional or academic email and be aware that it may take up to 10 working days for your account to be validated and access to resources granted.

Information on accessing resources
Login to your account at: https://openathens.nice.org.uk/Hub/Resources
Once logged in click on the “My Resources” option from the menu on the left. A list of all nationally, regionally and locally funded NHS OpenAthens resources available to you will be visible.
NB: Once your account has been validated you will be able to access available NHS Athens resources from home or work using the above address.

How to reset passwords
Go to: https://openathens.nice.org.uk/ForgotPassword/Reset
You will need to enter the email address you used to register for the account. If the entered email is associated with an active NHS OpenAthens account you will receive a reset password email containing a password reset link. Please click the link and choose your new password.
If you do not receive a reset email please contact your OpenAthens administrator.

How to change organisation and email details
To change your registered organisation/email details log into your NHS OpenAthens account at: https://openathens.nice.org.uk/Hub
Once logged in click on the relevant options from the menu on the left of the page.

Forgotten username and Password
Contact your OpenAthens administrator with your full name, full work address, work telephone number and the email address which you used to register for the account. In the email subject line put ‘Forgotten username and password’.
It may take up to 5 working days to receive your username. You should then reset your password as outlined above.

Security information
Each user is entitled to only one NHS OpenAthens account, to comply with terms and conditions negotiated nationally with resource providers. Never share your password. Library staff, OpenAthens administrators, NHS Evidence staff and/or Eduserv technical staff may ask for your NHS OpenAthens username (e.g. nhsjsmith006) to help them assist you with your account or in resolving technical problems, but should not ask for your password.

When registering, for security reasons use an email address which only you can access (not a ward or departmental email).
Question not covered above?
Your local NHS OpenAthens administrator should be your first contact for enquiries (if applicable).
Alternatively, for urgent enquiries SW library staff can contact the Regional SW OpenAthens telephone helpdesk on: 01803 656702. Non-urgent enquiries should be directed to: athens.sdhct@nhs.net