South Network News

Webinars – our regional webinars are proving very popular. Next sessions will be on
- PPI 23rd and 24th July
- GDPR 31st July
- Libguides 21st and 22nd August – bookings not yet open
Watch out for the vlog on K4H site and for Chloe and Nat’s workshop at our South-wide conference.

South-wide conference bookings going very well. There are over 50 bookings so far. Please use the online booking form on the Libguides CPD page https://southlks.libguides.com/cpd/home

IT Networking support for SWIMS – update from Jenny

From time to time, aside from issues with SWIMS per se, there are issues with SWIMS caused by IT networks rather than SWIMS itself. Internet gateway errors, problems with using self-issue machines, emailed overdues getting blocked…

There is no IT support available for these types of issues provided by my organisation HEE. This is partly because HEE doesn’t use NHS networks in the same way as trusts do. So in these situations it’s necessary for LKS staff to call upon trust IT departments to help with resolving these issues. I and the SWIMS system administrators will of course ask for help from OCLC as appropriate, and experience has shown that they will do all they can to help, but they are not able to help when the problems are within NHS networks.

For more information, please see this FAQ.

Support provided by GWH team (W01) for the SWIMS Network and HEE South

The GWH team will soon be taking on the role of regional editor for HLISD for the HEE area to support local editors - more news on that soon. In the meantime, there is a guide for HLISD local editors. The team will also continue to manage our main JiscMail lists, support our affiliated libraries with keeping their journal holdings updated on SWIMS, keep the Last Resorts webpage updated, and send out the ILL final overdues from SWIMS.

Please contact Stella, Ann, and Patrick via their library email address gwh.alis@nhs.net - please don’t use gwh.hesw@nhs.net any more. Phone numbers remain the same: 01793 604593/6.

The GWH team have provided CPD, SMN and Swimming Pool support in the past but as they are currently without a manager and short-staffed and have the new SWIMS/HLISD administration role, the support for CPD, SMN and Swimming Pool will now be provided slightly differently.

- CPD/SMN support will be provided by John Loy’s team in Bristol
- Swimming Pool: email your local editors with items for the Swimming Pool: Sam (H HLS), Katie Barnard (SMD), Pam Geldenhuys (EXE), Lucy Gilham (RBH), Helen Licence (MKH), and Jessica Pawley (TAU).

The staff at GWH have worked incredibly hard to continue to support us. They are to be commended that they have managed to continue to do so with such efficiency and cheerfulness over the last few weeks and now can focus on the new SWIMS and HLISD role that they have.

THANK YOU 😊
Knowledge for Healthcare

Regional Leads update

Key points arising from recent Knowledge for Healthcare Programme update and Regional Library Leads meetings

The #AMillionDecisions stand at NHS Confed 2018 proved excellent for advocacy of NHS library and knowledge services, with over 70 senior staff signing their endorsement, video interviews with champions, and numerous new leads to follow-up locally.

Last month’s HLG2018 Conference included a well-received keynote presentation on #AMillionDecisions by Sue Lacey Bryant and Louise Goswami, and a wide range of Knowledge for Healthcare-themed and inspired sessions. Knowledge mobilisation, health literacy, and value and impact were all high on the agenda, and librarians on the HEE-sponsored leadership programme delivered engaging workshops about their projects. Further papers have been selected for presentation at this month’s EAHIL and CILIP Conferences.

The refreshed and updated NHS Knowledge Mobilisation Framework postcards have been published here (packs available at the upcoming Knowvember events). There is now a page dedicated to the Mobilising Evidence and Knowledge Self-Assessment Tool (previously called the Board Tool) here.

We are now planning how to cascade the health literacy awareness and training sessions for LKS staff which have been developed in conjunction with the Community Health and Learning Foundation, set to be rolled out more widely in the autumn. This builds on training run by HEE’s public health team and the Community Health and Learning Foundation in Midlands and East. For further information on health literacy in the context of Knowledge for Healthcare, see http://kfh.libraryservices.nhs.uk/health-literacy-an-issue-for-life/.

With the pilot of the new Library and Knowledge Service Quality Improvement Standards (QIS) now underway in 12 services across the country, the Quality and Impact Group are progressing development of a user satisfaction tool, and collation of evidence for the Knowledge for Healthcare Evaluation Framework.

Whether to help you champion your knowledge service or to help our advocacy work with national bodies and senior stakeholders, we need more impact case studies please! We are short of studies which illustrate impact on cost savings and productivity gains (e.g. by releasing clinical staff time or reducing interventions). Are there opportunities for you to liaise with the strongest advocates of your service to look for these and write them up?

With many congratulations to this year’s winners, it has been decided that the Sally Hernando Innovation Awards will take place every two years, to allow time for the development of innovation, with regional teams encouraging adoption, spread and celebration of good practice in between.

Finally, to let you know that engagement with Trusts and library service managers about the new library funding model is likely to commence in August, as part of wider engagement over about changes in HEE tariff funding. Library leads are preparing engagement questions and FAQs.

5 July 2018
Impact Case Study Review Process – it can take up to 10 weeks before you hear back.

When case studies are received via the Knowledge for Healthcare Blog submission form, you should receive an automated message confirming submission.

Case Studies are sent to regional reviewers approximately every 5-6 weeks for review. The exact period between batches being sent sometimes varies due to factors such as Christmas and Easter breaks.

Regional reviewers are given 4 weeks to assess the submissions and reply, after which their responses are collated and an overall decision on each case study is made. At this point the results are shared with the submitting Trust usually within one week and may consist of:

1) Case study is rejected with feedback on why but with an invitation to resubmit if the areas of concern are addressed.
2) Case study is accepted and added to database.
3) Case study is accepted and flagged for advocacy - in which case as well as being added to the database a vignette is created and shared with the regional lead and deputy as well as the service.

Occasionally there is a “stalemate” where no consensus is reached and case studies are sent to additional assessors for a second opinion. This is now far less common as our pool of volunteers has grown and more people assess each study in the first place.

It is difficult to estimate the length of the process for any single submission since a case study could be forwarded on either within days of receipt or after 5 weeks depending on when it is submitted.

Therefore, the length of time from submission/receipt could be from 4 weeks (the period allowed for reviewers to undertake their role) to 10 weeks in cases where the submission is received just after the previous batch has been sent for review.

On publication case studies are added to the Impact Case Studies Database

http://lks.kss.hee.nhs.uk/data/web/impact.htm

Vignettes are made available via the blog


At any point in the process, whether you are concerned that your submission has not been received or if you want further clarification as to where your submission is in the process email dominic.gilroy@hee.nhs.uk

Invitation: Work in an NHS funded library? What is going well? What support would you like? Closing date: 10th August 2018

We would like to hear your thoughts about the impact your library and knowledge service has on healthcare and about the learning and development opportunities offered to you through Knowledge for Healthcare. We want to hear your views: what is going well for you? What further support you would like? We invite everyone working in the library and knowledge service (para-professionals and professionals alike) to complete the survey. The survey results will be used to support our thinking on next steps around workforce development opportunities to support the implementation of Knowledge for Healthcare. Please click on the link below to take you to the survey: https://healtheducationyh.onlinesurveys.ac.uk/lks-impact-and-staff-development-survey The survey will take no more than 10 - 15 mins to answer and a pdf of the survey questions
is attached, for your information. It is completely anonymous. The survey will close on Friday 10th August at 21:00.

New Page on Blog - Evidence and Knowledge Self-Assessment Tool

New Post on Blog - Core Content Re-Procurement – June Update

New Post on Blog - Health Literacy: an issue for life

National LKS Website Requirements Survey: The HEE LKS Leads are developing a specification for an online platform to support the information sharing needs of the LKS community in England. The new platform will in due course replace the NHS Library Services website, its wiki and the Knowledge for Healthcare blog and possibly existing regional/local sharing spaces, if the required functionality can be provided more cost-effectively via a national solution. A prerequisite is to have a clear understanding of the key functionality required to support the needs of LKS staff. We would be very grateful if you could complete this short survey to indicate the types of feature and functionality that you would most value. The URL is https://healtheducationynh.onlinesurveys.ac.uk/national-lks-website-requirements and the survey closes on 27th July.

Events

The LaSE NHS Libraries Staff Development Group have organised a series of free visits open to anyone with an interest in the healthcare information sector.

For those working on CILIP Chartership or similar, the visits will help you to explore the wider library, information, and knowledge sector context and to learn from best practice in other organisations.

Laban Library and Archive, Trinity Laban Conservatoire of Music and Dance, London SE8 3DZ, Friday 9th March 2018, 1330-1500

Laban Library offers the largest and most varied open-access specialist research collection on dance and related subjects in the UK, covering many aspects of dance in a variety of formats and languages. The Laban Archive focuses on the history and development of Rudolf Laban, one of the pioneers of modern dance, the institution, and its origins, and on the field of contemporary dance from its roots in the early twentieth century. The Laban Library and Archive serves the Faculty of Dance at the Trinity Laban Conservatoire of Music and Dance, and is located in a sleek, award-winning building.

Directions for travelling to the Laban Library and Archive are available here: https://www.trinitylaban.ac.uk/about-us/find-us#dance

There are 12 spaces available. To book, please email yiwen.hon@rmh.nhs.uk

CILIP

Information Literacy Award winners

FEDIP is the Federation for Informatics Professionals in Health and Social Care, a collaboration between the leading professional bodies in health and care informatics supporting the development of the informatics profession.
'Penguin poop, breaking the internet and doughnuts: what it's really like working in research support - just one of the brilliant workshops at CILIP Careers Day

HLG Nursing Bulletin - we’re looking for articles: Have you done something, or seen something, or introduced something, that has helped improve the service you provide to your users? Have you thought about writing about it to share your ideas with the wider profession? Produced for HLG by HLG Nursing, we welcome articles and items for inclusion both from members and non-members alike. You can share ideas, experience, and research with colleagues both in the healthcare field and the wider profession. It doesn't matter if you've started a new service, begun using a new resource, or tried a new promotion method. If you've done it, we'd like to hear from you. If you've been to a training day or event, or read an interesting book and would like to review it, we welcome all types of article. For more information, you can go to our website at https://goo.gl/uxx75n, at which you can look at recent Tables of Contents to gain an idea of the kind of items we have published. Alternatively, you can contact me directly at p.barlow@imperial.ac.uk with any ideas you would like to discuss.

Make sure you’re ready for GDPR

Be part of CILIP’s BAME Network

General Training and Development

Rural retreat for coaches and facilitators: 27 and 28 September 2018

[PIF] event: Communicating Benefits and Risks in Health Information - Wed 10 Oct 2018

Nearly time for Failcamp

UK Health Camp 'unconference', Manchester 8 Sept 2018

Statistics & Stories for Impact: UHMLG Autumn Conference 2018

ELHT Stroke Therapy Team host cognitive training

Become a JBI Scientific Writer

The 14th International Conference on Knowledge Management / ICKM 2018: Call for papers & participation

Resources

Knowledge@Lerts for Commissioners 26 June 2018

PHE Skills and Knowledge Framework

PHE Skills and Knowledge Framework User Guide

TRIP automated review system
Guidance publications from the Royal Colleges and Health Professionals Bulletin - June 2018

Oxford University Press Update: COUNTER Release 5 Usage Reports

New post on MAP Community - A Fork in the Road: next steps for social-care funding reform

Knowledge@lerts for Commissioners 26 June 2018

House of Commons Library Briefing Papers

NHS 70 Film Season Perspectives on Health

Knowledge@lerts for CCGs 3 July 2018

New post on MAP Community - Innovative Models of General Practice

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**Newsletters, Briefings, Reports, Articles, and Guidance**

Better health and care for all: A 10-point plan for the 2020s - The final report of the Lord Darzi Review of Health and Care

Mind Tools Newsletter 531: Find out how to pass a probationary period in style!

Mind Tools Newsletter 530: Stop making the same mistakes!

JEAHIL June issue online

PIF Aware 6 July 2018: Job Advert; NHS70; Digital training; Advocates; NHS app; Multimorbidity; Reading Well; Ask Listen Do; Awards

New Post from NLPN - CILIP conference 2018 #CILIPconf18

eWIN Update - June 2018

Mind Tools Newsletter 532: Explore creative problem-solving tools and techniques!

What is a library? by Dawn Finch

The Topol Review - Preparing the healthcare workforce to deliver the digital future - Interim Report June 2018 - A Call For Evidence

Patient Information Forum - Perfect Patient Information Journey: 7 steps for health services to improve information for people with long term conditions

Gurteen Knowledge Letter: Issue 216 - June 2018

A glass of wine and some evidence synthesis

Evidence synthesis for policy - A STATEMENT OF PRINCIPLES

Principles for good evidence synthesis for policy
New post on MAP Community The Topol Review: Preparing the healthcare workforce to deliver the digital future: Interim Report June 2018 – A Call For Evidence

NLPN Interview: Alison Bond McNally – School Librarian, Dean Trust Ardwick

NE Streamlining Quarterly Newsletter

NE Streamlining Glossary of Terms, Version 4

PIF Aware 29 June 2018: PPIJ; E-learning; Shared decision making; Feedback; Patient engagement; Digital change; Nutrition information

TEL News - June

Royal Marsden Manual Newsletter

New Articles - Journal of Hospital Librarianship

New Articles - Journal of Academic Librarianship

TRUSTECH Innovation Pulse - July 2018