### SBAR Evidence Request

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<th>Date needed by:</th>
<th>Sept 12 2018</th>
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#### Situation:
- Please describe what evidence is requested, by whom and why.
- What is the challenge / need / problem that the evidence will be used to address?

To support CPD for social workers in the trust we would like to hear about how their unique role within the NHS has developed and where it sits in future service delivery – we expect it to feature in Integration Models.

Also want to see how research shows the value of the SW skill set within NHS and within MDT setting.

#### Background:
- What is the reason for the request?
- Who will be using the evidence? When and how will they use it? (is it for a specific meeting, report, decision, person, to keep up to date etc?)
- What type of evidence would be helpful – powerpoints, videos, articles etc? Will it be forwarded to other people?
- Is there any specific area of interest (or not of interest)?

Support CPD sessions between social workers
Support plan larger event for 40 plus Trust SWs
Support development of ongoing CPD programme for Social workers in Trust – perhaps quarterly

To promote the voice of the profession with evidence based research.

A mixture of evidence is always beneficial including the use of social media/podcasts/e learning etc
Enhanced training opportunities to support the Trust employment and attractiveness of working as SW in the service would be beneficial

To provide tools in supervision sessions for managers who support social worker both clinically and non-clinically?

To look to network across other NHS/Social Care orgs with Social Work role specifically in mind – ideally to develop something more regional for the professional group??

Ambitious??

#### For Librarian to populate:

#### Assessment:
- We will provide a summary of the evidence findings, including links and attachments.
- We will prioritise which articles are most promising based on request given.

**Literature search results**
The results of the evidence search highlighted four main areas where social work skills are utilised within the NHS: Dementia, Palliative care/end of life, Mental Health, and Person-centred care. The value of social work roles in multi-disciplinary teams is also discussed. Alongside issues such as
wider social care integration, the results give a good indication of social work roles in the future of service delivery in health care trusts. The results also brought up some useful assessment tools which apply to social work in healthcare.

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<td>• A place to flag up possible next steps</td>
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**Areas identified in the evidence for CPD**

The article *Delayed discharges within community hospitals- A qualitative study investigating the perspectives of frontline health and social care professionals* (Journal of Integrated Care Vol. 24 No. 5/6, 2016) states: “The internal issues regarding inter-professional working could potentially damage integration, indicating a need to teach collaborative team skills as well as quality improvement training to support staff to challenge and change current ways of working.”

The above and other findings from the literature search suggest these areas for a future Social Work CPD programme:

- Palliative care
- Collaborative team skills training
- Quality Improvement
- Strategies to boost emotional resilience

**Palliative care:**

See Department of Health launched its NHS 10-year ‘End of Life Care Strategy’ in July 2008. It looks at the role of integrated palliative care social workers, and with the aging population it’s likely to influence future service delivery.

A potential trainer who developed the Health Education England E-Learning for end-of-life was identified, as well as the following video, social media and e-learning resources:

**Professor Christina Faull**

Consultant in Palliative Medicine
LOROS Hospice, Leicester, UK
Association for Palliative Medicine National Clinical Lead for e-ELCA
@cmf_elca

This is her blog:

YouTube e-ELCA- Videos about the e-learning linked below:
https://www.youtube.com/watch?v=jYTDaxZIORw  
https://www.youtube.com/watch?v=XrYpo7k9F8k

The Health Education England e-learning programme:
https://www.e-lfh.org.uk/programmes/end-of-life-care/  
https://www.e-lfh.org.uk/programmes/end-of-life-care-for-all-public-access/
**What’s covered in the training:**


**Perhaps most relevant session:**

<table>
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<tr>
<th>06_02: Palliative care social work</th>
<th>Demonstrate an understanding of the palliative care social worker role</th>
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<td>Recognise the working links between palliative care social workers and social workers in local authorities</td>
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<td>Describe the role of the palliative care social worker in the multidisciplinary team</td>
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<td>Recognise how the common core competences for end of life care and the social care framework inform practice</td>
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<td>Recognise good practice in partnership working through the use of a case study</td>
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**Social Media:**

Twitter: https://twitter.com/cmf_elca
e-learning to support the health and social care workforce in delivering excellent end of life care

**Collaborative team skills training:**

This may be available in-house

**Quality Improvement:**

The trust’s Quality Improvement team has recently launched (but not yet advertised) their new Bronze QI training. Contact admin-imp@tst.nhs.uk and cc improvement librarian Roxanne.Hart@tst.nhs.uk as I have discussed this with her.

**Strategies to boost emotional resilience:**

This may also be addressed through supervision sessions with managers. The article *Breathe new life into your flagging career* (Nursing Standard, 20 May 15 vol 27 no 37 2013) looks at ‘restorative clinical supervision’ as a tool to bolster emotional resilience.

**Network across NHS/Social Care orgs/ develop something regional for the professional group**

The article *Social group work: building a professional collective of hospital social workers* (Social work in health care; 2004; vol. 39 (no. 3-4); p. 287-307) is from 2004 but may be worth ordering in full text - the abstract is available in the Literature Search results report.

**Details for Principle social workers in the region:**

Principal Children and Families Social Worker Devon:
valerie.cannon@devon.gcsx.gov.uk

Cornwall is currently advertising the role but here is the info to contact the teams:
Health and social care
0300 1234 131 (adults)
0300 1234 101 (children)
adultcare@cornwall.gov.uk
children@cornwall.gov.uk
I have emailed our regional library network to investigate: any similar research which may have been undertaken, known approaches to using social workers within their trusts, and any social workers links they might have for the purpose of creating a network.

**Feedback on Evidence provided**

**Communication method and date:** email received 04/10/2018.

The literature supplied from this search supports the future development of the integrated healthcare workforce. Not only does the evidence allow for the streamlining of skillsets within multi-disciplinary care teams, but it highlights particular areas of staff strengths in relation to patient-centered care.

Areas for future focus in a staff CPD programme were also identified which will:

- improve the training and development of staff
- ensure staff have the skills required to provide the best patient care in an integrated setting.

Links to digital learning resources were given to promote staff learning and engagement, and the contact names provided for professionals in similar roles in different organisations will aid the establishment of a network to enhance the broader knowledge of our workforce.

Strategies to boost emotional resilience and tools to support clinical supervision were also highlighted which ties in with the trust’s staff wellbeing directive.