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**Network News**

Get prepared for 2019 and check out the latest Libguide on Quality Improvement.

Catch-up on the webinar on Quality too – I hear it is very highly recommended.

**Got questions about searching, training or synthesising?**

The STandS (Searching, Training and Synthesing) Community of Practice is a good starting place for help, support and advice. As well as details of how to join our online discussion list LIS-STANDs, we have now added some useful resources and links to the STandS Libguides page covering topics such as digital learning tools, critical appraisal, systematic reviews and grey literature.

Siobhan Linsey and Roxanne Hart who presented their SBAR approach to capturing literature search requests at the 2018 South Regional Conference have kindly shared an example SBAR request complete with evidence summary. We also have a great selection of other search summaries submitted by library staff around the region to inspire and encourage you.

Visit the guide at [https://southlks.libguides.com/stands/home](https://southlks.libguides.com/stands/home)

Suggestions for additions to the page are very welcome. In particular it would be great to add some more examples of local good practice e.g.

- Marketing materials and strategies for promoting literature search services or training programmes
- Presentation slides or session plans
- Evaluation templates for training sessions
- Locally developed search filters or strategies for specialist topics

Please send your submissions to sarah.lewis23@nhs.net or Helen.Pullen@UHBristol.nhs.uk
Sarah Lewis (Buckinghamshire Healthcare NHS Trust) and Helen Pullen (University Hospitals Bristol NHS Foundation Trust)
STandS Co-chairs

Social media cards and impact vignettes

We have collected a great range of social media cards and impact vignettes that we are using nationally. They are used regularly across social media and in our conversations with senior leaders across the NHS.

However, we recognise that you may wish to create your own local cards or vignettes to share. Local social media cards and impact vignettes have been created for you to use. They have a white background to make them easier to print and display.

Templates for the social media cards and the local impact vignettes are available on our Libguides page. You can also download a collection of the successful nationally approved impact vignettes from our region.

Both the social card template and the vignette template are also available on the KfH site.

Any locally produced impact vignettes and social media cards can be publicised more widely via Twitter or uploaded onto Libguides. Please send them to me via Twitter @SueK4H or via email for Libguides upload.

Knowledge for Healthcare

New post on the KfHC Blog Introducing Knowledge for Elfcare...

New post on the KfHC Blog Avoiding the toaster at the CILIP Employers Forum: artificial intelligence and libraries

Health Literacy Awareness Workshop Thursday 20 December 2018, 10:00-16:00 (9:30 for Registration and Refreshments) Auditorium, Events Centre, 2nd Floor, Stewart House, 32 Russell Square, London, WC1B 5DN Bookings for Health Literacy Awareness Workshop are now open.

General Training and Development

EBLIP conferences tend to be relatively small and particularly friendly places offering a stimulating environment for librarians across sectors to meet and share ideas. We welcome librarians attending an EBLIP conference for the first time and have provided a lively social programme to complement the academic content. Early bird registration for the full conference including conference dinner is £350). Further details regarding registration fees and the schedule can be found at here.

EBSCO Webex Training list of upcoming Webex training sessions

Explaining KM to guests at dinner Explaining KM to guests at dinner blog post

CILIP

CILIP’s Professional Skills and Knowledge Base (PKSB) and the new BSI ISO 30401 Knowledge Management Systems Standard

CILIP in the Thames Valley Christmas Quiz
Resources

KMTips and Topics for Knowledge Cafes. The Thinking Differently publication, published by the NHS Institute for Innovation and Improvement, is available on NHS England's Improvement Hub.

The Improvement Hub brings together improvement knowledge and tools from the NHS Institute for Innovation and Improvement and other legacy improvement organisations: https://www.england.nhs.uk/improvement-hub/

TED Talk putting the case against fines in libraries (especially public libraries)

Stabilising retention during major change: This case study explores how a retention improvement strategy can be implemented in a trust undergoing major change.

The Critical thinking and Appraisal Resource Library (CARL), is now housed with the International Society for Evidence-Based Health Care - www.teachingebhc.org The searchable database contains over 500 learning resources, covering all the stages of evidence-based practice, including critical appraisal. It has been developed with everyone in mind, from self-directed members of the public to professors of research, to librarians and EBP trainers. TeachingEBHC.org was funded by the James Lind Initiative and supported by the International Society for Evidence Based Health Care.

Presentations from the NHS-HE Forum November 22nd 2018

Newsletters, Briefings, Reports, Articles and Guidance

Swimming Pool newsletter - November 2018 issue

Want to understand how commissioning is changing? The Policy research Unit in Commissioning and the Health Care System (PRUComm) has published: Investigating recent developments in the commissioning system The report describes the complex environment in which CCGs are working – really useful background reading for anyone working with CCGs, STPs, ICSs or any other acronym you are likely to find in this environment. Cross boundary working makes developing SLAs much more complicated.

PIF Aware 23 November 2018: PPI Impact; Group appointments; AI; EPP; NHS apps library; Accessibility; PPI standards

Be a Positive Leader! MindTools Newsletter 551 November 27, 2018

NHSMail spoofing controls - Update from NHS Digital: Over the last few months we have been communicating with you via our LA webinars and bulletins to let you know about the upcoming security improvements being made to the way that incoming emails are processed by NHSmail. The first phase of these improvements, redirecting spoof emails sent over the internet to users’ junk mailboxes, was implemented on 31 October 2018. This was communicated to all users on the NHSmail platform at the time. Unfortunately, following this change some organisations have been experiencing issues with implementing the guidance provided. To allow organisations time to overcome these issues, we have reversed this change and will re-introduce them within the next few weeks, with the exact date confirmed nearer the time after additional work is completed with system suppliers. This decision has been taken to provide organisations with more time to pro-actively identify spoofing applications and implement the changes. The first stage, to divert spoofing emails to the junk email folder will be re-introduced within the next few weeks, with the exact date confirmed after additional work is completed with system suppliers. Meanwhile, if you send large volumes of email using an internet-based email service that is pretending to send from an @nhs.net email address, you are sending spoofed email. For more information on the spoofing controls and how to mitigate them, please see Changes to spoofing controls on the NHSmail Service. Please note
that the library services mailing lists and KnowledgeShare have been fixed. Regional LMSs have been or are in the process of being fixed. Please let your regional lead know if you’re still having problems.

“UB is developing a new data science librarian training program, thanks to a National Library of Medicine grant. Goal is to improve the employability of librarians in the 21st century by developing skills working with big data”

The National Literacy Trust, this autumn released a report detailing how children and young people’s mental wellbeing is related to their reading and writing experiences.

Tim Berners Lee’s Campaign to Save the Web from Abuse: Tim Berners-Lee has launched a global campaign to save the web from the destructive effects of abuse and discrimination, political manipulation, and other threats that plague the online world.

Forthcoming Meetings and Events

Check out the calendar on our Libguides homepage.