Network News

For 2019-20 the HEE Library and Knowledge Services Leads will not be making any significant changes to the data we ask you to supply. We will mainly ask you to return the same data as for 2018-19 as this will help us to produce time series of the data.

Once again the return will be in two parts:
• part 1 covers LKS staff (to be issued April 2019)
• part 2 covers income, expenditure and LKS activity (to be issued May 2020)

Annual Return 2019-20 Part 1: LKS Staff
There have been some minor additions to the 2019-20 staffing return relating to apprentices in section 1 and section 3. The Knowledge for Healthcare CPD Group are keen to see whether or not LKS staff are able to provide apprenticeships within the LKS particularly given the introduction of the library/information/archives assistant (level 3) apprenticeship in December 2018. We would like to monitor progress for this over the next few years

Annual Return 2019-20 Part 2: Finance and Activity
No changes.

For more information https://southlks.libguides.com/smn/home

The 6 Quality Improvement Outcomes will be circulated soon in draft form but the Library Managers will be thinking about quality improvement and preparing for the new process in their Strategic Managers Network meeting in April. Everyone will have an opportunity to contribute to these and demonstrate how knowledge specialists, working at all levels, can showcase the difference that they make in their Trusts and organisations. For more information, please check the Libguides pages or contact Sue Robertson.
A quick win - start to capture your reflections and actions from CPD attended. This is a quick way that you can start to think about the changes made to inform an improvement in your service. [https://southlks.libguides.com/cpd/home](https://southlks.libguides.com/cpd/home)

The whitelist is now known as NHS Knowledge and Library Services Essentials List. Click on the link in the Useful links box [https://southlks.libguides.com/lks/home](https://southlks.libguides.com/lks/home)

Knowledge for Healthcare

Headlines from the HEE team supporting library and knowledge services in England to deliver Knowledge for Healthcare

- We are commencing user discovery (UX research) for the proposed national discovery system, working with Lagom Strategy to explore and validate assumptions about the knowledge seeking needs and behaviours of NHS staff and learners. We need end users willing to participate in interviews, field observations and a survey, and will need your help with recruitment please! Watch this space.

- We will shortly be asking managers of all NHS-funded LKS to complete a 2019 audit of locally-purchased e-resources, updating the information about investment and usage which you provided last year. This will enable us to maintain an accurate overview of NHS investment in digital knowledge resources, identify opportunities for negotiating better deals and fairer pricing, and try to increase national investment in order to reduce duplicated local spend. Thank you in advance for your cooperation!

- Changes are taking place to The Information Standard for health information quality: the accreditation mechanism has closed, but The Information Standard itself continues to be promoted and recognised by NHS England. The standards themselves have been converted into principles [https://www.england.nhs.uk/lis/about/the-info-standard/](https://www.england.nhs.uk/lis/about/the-info-standard/). These principles will be supported through e-learning and other tools. The Accessible Information Standard (for formats) remains a legal requirement for all NHS-funded services and adult social care [https://www.england.nhs.uk/ourwork/accessibleinfo/](https://www.england.nhs.uk/ourwork/accessibleinfo/).

- Health Information Week 2019 takes place 1-7 July. Details will be placed on the Knowledge for Healthcare blog site and promoted by Health Education England and partner organisations. Use #HIW2019 to promote activities on social media.

- Health Education England is funding some initial work on modelling Return on Investment for NHS library and knowledge services.

- Finally, the Topol Review was published on 11 February and has significant implications for the role of library staff and knowledge specialists. If you haven’t done so already, we recommend that you read the report highlights at [https://spark.adobe.com/page/HQZMw7o1OTNGm/](https://spark.adobe.com/page/HQZMw7o1OTNGm/). The full report is available at [https://topol.hee.nhs.uk/](https://topol.hee.nhs.uk/).

**Invitation to publish your innovations and good practice work:** You may have realised that there has been no call for Sally Hernando Innovation Award applications during 2019. The reason for this is HEE Library Leads are keen to focus on the dissemination, spread, and uptake of innovations and good practice into the wider profession.

To this end we have worked in partnership with the Library and Information Research Group (LIRG) to agree a themed issue in the Library and Information Research Journal on innovation and good practice from healthcare libraries serving the NHS.

In order to help build skills and confidence around writing for publication, and thereby to improve the likelihood of papers being accepted, HEE has commissioned LIRG to provide two webinars to support NHS Library and Knowledge staff interested in contributing to this issue. The session will be delivered
by experienced LIRG staff and will focus on building confidence and developing skills through peer review.

If you have an example of good practice or innovation which you would like to publish in this themed issue we would be keen to hear from you.

You are invited to complete an expressions of interest form and return by Friday 12th April 2019. Authors whose entries are accepted for the next step of the process will be expected to attend both of the two writing for publication webinars. These will be held 23rd May 2019 and 11th July 2019. We expect the deadline for the final submission of articles to be around the end of August 2019. We encourage you to consider taking this first step to getting your work published.

GMC Trainee Survey: an article about the announcement of a reintroduction of LKS questions to the GMC trainee survey for 2019

Can you find out the longer-term impact of the “Making LKS Business Critical” Workshops? New post on the blog

Health Information Week 2019: get involved by joining the task and finish group for 2019

National Discovery Service - User Research: As you know we are working towards providing a national discovery system, the aim being a single gateway for all the resources bought nationally and locally across the NHS in England. We are now at the stage of working with an expert independent user experience organisation, Lagom, so that users and potential users’ information seeking needs are fully understood ensuring that the system is developed to do what they need it to. They need some volunteers to take part in this research and we are therefore writing to ask for your help in identifying some staff and/or students in your Trusts. This would involve either them participating in a telephone interview or attending a workshop. Please find attached a template e-mail to send out to your library users.

General Training and Development

The Indispensable Healthcare LKS Workshop: Designing Effective and Aligned Business Strategy. Free HEE funded workshop taking place in London on 27 March

Crafting a Compelling Business Case Workshop: Free HEE funded workshop taking place in London on 8 May

Involving Users in Developing Health Information: Bookings have now opened for the PIF Involving Users in Developing Health Information event on Thursday 27 June 2019 in London.

CILIP

Knowledge and Information Management Webinar: A webinar for the CILIP Knowledge and Information Management Special Interest Group around the Knowledge for Healthcare Knowledge Mobilisation work with a particular focus on the elearning and the postcards. It is open to K&IM members and HLG members, it is scheduled for Thursday 14 MArch from 5.00 - 6.00. If you are interested in attending to lend some moral support the details for signing up are: https://www.cilip.org.uk/events/EventDetails.aspx?id=1200301&group= You will need to log into your CILIP account

Two more great reasons to be an HLG member... bursaries to attend #EBLIP10: HLG is offering 2 full bursaries for members to attend the 10th International EBLIP Conference in Glasgow. We are also providing an additional travel / accommodation allowance. Please see the HLG Website for further details. Closing date for applications is Sunday 7th April. Good luck!
Resources

Further PHE Evidence Briefings on work and health: You may interested to know that in addition to the Evidence Briefings that we have already published on work and health PHE KLS has just published a series of 6 additional EBs on the topic. They were produced last year to inform the development of a HEE E-learning course on work and health.

2014 copyright changes review: Call for evidence - FINAL to publicise

Newsletters, Briefings, Reports, Articles and Guidance

Guidance publications from the Royal Colleges and Health Professionals Bulletin: February 2019

For attention all staff involved in interlibrary loans & document supply: The centrally funded 2018-19 allocation of CLA Licence Plus copyright-fee paid articles has unfortunately now run out. Please only make requests for CFP articles from the British Library, RSM Library and Reprints Desk for requests which meet both conditions in the attached and are essential. Thank you for your cooperation

Research into Perceptions of Clinical Librarians: Exploring the way that the role of the clinical librarian is viewed by non-clinical librarian staff and clinical librarians themselves, with the aim of highlighting some of the realities and misnomers of clinical librarianship within NHS England. We have received HRA ethical approval 256833 to undertake this study.

New post on NLPN: Interview with the uklibchat team

Forthcoming Meetings and Events

Check out the calendar on our Libguides homepage.

Meetings and Events

[Calendar]

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