Quality Improvement Bulletin
Number 6, 11th December 2018

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This bulletin collates information from key resources relating to quality improvement published 1st – 30th November 2018. These are presented by source to assist in the aim of continuously improving the quality of care and outcomes for patients.

Care Quality Commission


GIRFT Getting It Right First Time

Oral and maxillofacial surgery: GIRFT Programme national specialty report.
http://gettingitrightfirsttime.co.uk/girft-reports/

The Health Foundation

https://www.health.org.uk/publications/unfinished-business

HQIP Healthcare Quality Improvement Partnership

Medical & Surgical Review Programme: Acute Heart Failure Report 2018 ‘Failure to function’. (22 Nov 2018)

National Cardiac Audit Programme (NCAP) Annual Report 2018 (22 Nov 2018)


Maternal, Newborn and Infant Programme: Saving Lives, Improving Mothers’ Care (1 Nov 2018)
[MBRRACE-UK]

Case Studies [November 2018]
National audit programmes nominated for the Richard Driscoll Memorial award 2018 which “recognizes HQIP commissioned clinical audits and reviews on the basis of their robust and sustained patient involvement”. Includes a case study from Watford General Hospital, West Hertfordshire NHS Trust “highlight[ing] how some neonatal units have used NNAP [National Neonatal Audit Programme] results as a basis for identifying, and undertaking, local quality improvement activities”.
https://www.hqip.org.uk/resources/?fwp_resource_type=case_studies

NHS Benchmarking Network

2018 Operating Theatres Project – results.

NHS England

Quality improvement support in a variety of formats to suit different learning styles and requirements, from face-to-face facilitated support to self-directed virtual learning and online resources “help[ing] to deliver NHS England’s priorities and achieve the objectives set out in the NHS Five Year Forward View”.

NHS Improvement

Leadership for improvement — board development programme. (9 Nov 2018)
https://improvement.nhs.uk/resources/leadership-improvement-board-development-programme/
“The programme will focus on enabling boards to know what it takes to lead improvement in organisations where quality improvement is a core enabler to delivering the triple aim of achieving improvements in patient experience (satisfaction and outcomes), population health, and value for money.” 13 NHS Trusts have been selected to join the first cohort which will run from January 2019 to March 2020.

Pressure ulcers: definition and measurement: summary of responses to feedback (6 Nov 2018)
https://improvement.nhs.uk/resources/pressure-ulcers-revised-definition-and-measurement-framework/
“... responses to queries from the frontline on topics including moisture-associated skin damage, deep tissue injury and device-related pressure ulcers.”

Royal College of Physicians

https://www.rcplondon.ac.uk/projects/outputs/outpatients-future-adding-value-through-sustainability
“Recommendations
1 Quality improvement projects should report on value as a whole, recognising the population and system effects of change as well as individual clinical outcomes.” (Report, p.4)
Recently published journal articles

Below are the contents pages from 2 journals, BMJ Quality & Safety and BMJ Open Quality, containing articles relevant to quality improvement (QI).

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<th>BMJ Quality &amp; Safety</th>
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**ORIGINAL RESEARCH**
- Comparing standard office-based follow-up with text-based remote monitoring in the management of postpartum hypertension: a randomised clinical trial
- Effect of copayment policies on initial medication non-adherence according to income: a population-based study
- Errors and discrepancies in the administration of intravenous infusions: a mixed methods multihospital observational study
- Hospital admissions associated with medication non-adherence: a systematic review of prospective observational studies
- Unplanned early hospital readmission among critical care survivors: a mixed methods study of patients and carers
- Speaking up about care concerns in the ICU: patient and family experiences, attitudes and perceived barriers

**SPECIAL ARTICLE**
- Using a network organisational architecture to support the development of Learning Healthcare Systems

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**LATEST CONTENT – December 2018**

**RESEARCH & REPORTING METHODOLOGY**
- Content analysis of 50 clinical negligence claims involving test results management systems in general practice (22 November, 2018)

**BMJ QUALITY IMPROVEMENT REPORT**
- Reducing acute kidney injury incidence and progression in a large teaching hospital (26 November, 2018)
- Training: improving antenatal detection and outcomes of congenital heart disease (24 November, 2018)
- Testing of the ‘Always Events’ approach to improve the patient experience in the emergency department (19 November, 2018)
- A team approach to the introduction of safe early mobilisation in an adult critical care unit (10 November, 2018)
- Preoperative fasting in the department of plastic surgery (10 November, 2018)
- Improving resuscitation decisions: a trust-wide initiative (1 November, 2018)
- Better care: reducing length of stay and bed occupancy on an older adult psychiatric ward (1 November, 2018)

**ORIGINAL ARTICLE**
- Importance of safety climate, teamwork climate and demographics: understanding nurses, allied health professionals and clerical staff perceptions of patient safety (28 November, 2018)
- Evaluation of the McMaster Family Health Team: results and practical implications for quality improvement (26 November, 2018)
- Evaluation of a staff training programme to reimplement a comprehensive health assessment (20 November, 2018)
- Interprofessional education model for geriatric falls risk assessment and prevention (10 November, 2018)
- Evaluation of a toolkit resource package to support positive workplace behaviours in relation to quality end-of-life care in Australian hospitals (10 November, 2018)

SHORT REPORT

Other journal articles

Occasionally, we’ll highlight articles on QI methods and audit to drive quality improvement. These articles have been published recently in journals which are not featured regularly in this bulletin. Please contact the Library for help with accessing the full-text of the articles or to request a literature search in your specialism.


[Physiotherapy Department, ABMU HB, Morriston Hospital, Swansea]
Full-text: [https://www.clinicalkey.com/#!/content/journal/1-s2.0-S246878121830167X](https://www.clinicalkey.com/#!/content/journal/1-s2.0-S246878121830167X) [Requires your NHS OpenAthens login and your Library to have a current subscription]


[School of Medicine, University of Nottingham | Sheffield Teaching Hospitals NHS Foundation Trust | Nottingham University Hospitals NHS Trust]


[National Spinal Injuries Centre, Stoke Mandeville Hospital]

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**From the Institute for Healthcare Improvement**

How to activate the power and courage to change
Blog post by IHI Multimedia Team | Tuesday, November 20, 2018

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