Network News

New hashtag for Twitter

If you are using twitter and want to highlight clinical librarian work that you are doing, please include the new hashtag #SouthCLsCOP

NHS LKS Quality and Improvement Outcomes

The preliminary outcomes have been circulated via lksmanagersengland@libraryservices.nhs.uk

They are described as preliminary as they need to be branded and styled as an official HEE document. The content of the outcomes will not change.

There is one introductory outcome webinar remaining on Wednesday June 12th at 10am. Contact Brenda Welbeck Brenda.Welbeck@hee.nhs.uk if you want to attend.

The webinar presentation slide set and a recording will be available after this last session.

Keep an eye on the following blog page which will have everything you need uploaded to it in due course.


Ideas for next steps:

- Spend some time reading through the documentation and the outcomes
- This is a whole library team effort. Everyone’s perspective will contribute to a more robust and comprehensive submission
You may want to do an initial evaluation to get an understanding of where you are now?
You will be alerted when the briefing letter is sent out from Patrick Mitchell to your Chief Executives. Use this as an opportunity to talk to your line manager and other senior managers to gain a Trust perspective and approach.
Look at the very comprehensive subject guide created by BucksHealthcare. You can find the link via the resources tab on Libguides.

The Strategic Managers’ Network meetings, STandS and the clinical librarians’ groups will focus on the NHS LKS Quality and Improvement Outcomes in their meetings. Think about what would help you strategically and practically?

For more information, please contact:
- STandS: Helen Pullen, Aaron Razack
- Clinical Librarians’ group: Noureddine Kenssous and Hannah Wood
- Engagement group: Sarah Lewis, Tom Osborne, Alison Day, Carol-Ann Regan, John Loy or Sue Robertson

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**Knowledge for Healthcare**

**Internal restructuring of the HEE LKS Team:** From 1 May, all the HEE LKS Leads and their teams are part of a national team, reporting to Sue Lacey Bryant within HEE’s new Directorate of Innovation and Transformation, rather than to regional directors. Each team continues to be regionally based, but this move provides opportunities to review and further streamline ways of working.

**Expansion of HEE’s internal Knowledge Management Team:** Our plan to expand HEE’s internal knowledge management function has been approved. The HEE Knowledge Management Team currently comprises Manchester-based Emily Hopkins and Katie Nicolas, but is set to increase with the creation of four new knowledge specialist roles, spread across England. This replaces the support that local NHS services have provided to HEE through a series of Service Level Agreements. We are very appreciative of the support that these services currently provide. We hope to advertise the HEE-based knowledge management roles over the summer and will ensure that local NHS library and knowledge specialists are aware of the new roles when they are advertised.

**Knowledge for Healthcare priorities and objectives 2019-20:**

We have agreed the 2019-20 priorities and objectives for Knowledge for Healthcare. The two key strategic priorities continue to be:
- Mobilising evidence and knowledge - continuing high level advocacy work to promote the role of LKS, especially in relation to delivering time and cost savings, and continuing to build LKS workforce confidence in using KM tools and techniques
- Health literacy and patient and public information - continuing to build capacity and capability of LKS to help increase the health literacy awareness and skills of the health workforce

Other key objectives for this year include:
- Implementing the Quality and Improvement Outcomes Framework
- Progressing the plan to introduce equitable funding for NHS-funded LKS
- Testing a model for demonstrating RoI in health library and knowledge services
- Exploring opportunities to progress new level 3 apprenticeships in library and information services
- Progressing the business case for a national discovery service
- Progressing a concordat between DH arm’s length bodies to increase access to digital knowledge content
- Driving up use of BMJ Best Practice, so that we can secure recurrent funding for a national point of care tool
- Preparing for the refresh of Knowledge for Healthcare for 2020 onwards
We will keep you posted and value your support with these during the year. If you have any queries about the content of this update, please contact your regional library lead.

Health Information Week 2019 - Updated list of ideas now available

New post on the blog - Introduction to text mining and machine learning in systematic reviews

New post on the blog - Leadership

New post on the blog - Evaluating Health Information Week 2019 (#HIW2019)

HEE and NICE MOU monitoring meeting: Representatives of HEE and NICE met for their quarterly MOU monitoring meeting on 22 May 2019. We have a Memorandum of Understanding (MOU) which sets out our respective responsibilities in relation to national core content, the national link resolver, OpenAthens, HDAS and helpdesk support. We meet every quarter to review performance. Discussions this time included:

- The transition to the new 2019-22 national core content collection from 1 April - which involved a lot of work behind the scenes, and mostly went very smoothly
- Key performance indicators for the period January to March 2019 - all 100% met
- Plans for the next period - which will see a change to statistical reporting due to the introduction of Counter5 and NICE taking on management of the contract for BMJ Best Practice

General Training and Development

#uklibchat 3rd June - UX research in libraries

The NHS Explained: How the Health System in England Really Works

The next #ummedlibs chat takes place at 8 pm on Tuesday 18th June 2019. The suggested discussion topic is Health Information Week 2019.

CILIP

MMIT - Exploring information literacy pedagogies through sonic objects (06/06/2019)

In this interactive workshop, participants will be encouraged to experiment with sound using digital and analogue tech, then relate these experiences to teaching practices, strategies and approaches to learning within a context of teaching information literacy. Themes will be emergent on the day, but the workshop design encourages exploration of the following: assumptions about group learning, group dynamics, lived experience of teaching and learning, session design and digital learning.

Terry Reese: MarcEdit & Metadata Trends (06/06/2019)

An opportunity to hear Terry Reese, the internationally acclaimed developer of MarcEdit, speak about the latest functionality of the software and likely future metadata trends.

Revalidation Workshop (18/06/2019)

This event is suitable for anyone looking to revalidate their Certification, Chartership or Fellowship. We will cover what must be included in the Revalidation submission, how to set up a portfolio and how to add content. Attendees will then be given a chance to work on their own portfolios with guidance from the CSO.
An introduction to conversational leadership (19/06/2019)
Join David Gurteen for this Leaders Network webinar on Conversational Leadership. Conversational Leadership is about recognizing the extraordinary but underutilized power of face-to-face conversation and taking a conversational approach to the way in which we live and work together.

Marketing on a shoestring (25/06/2019)
In this webinar provided by CILIP North East, Terry Kendrick presents his top tips on effective marketing without a large budget. By the end of the one hour session you will:
- Understand key elements of library and information service marketing that can deliver quickly and inexpensively
- Have practical tips to introduce activities the day after the session
- Be aware of some of the overarching concepts which have particular relevance to library and information services

Resources
BMJ Best Practice instructional video
Reminder and Update: HTTPS transition for OUP online resources now complete
Guy’s & Thomas’ Charity Evidence page
Guy’s & Thomas’ Charity Knowledge Hub

Newsletters, Briefings, Reports, Articles and Guidance
LKS Technology update - Your monthly update, keeping you up to date in the areas of the Topol review and tech in library and knowledge services.
Swimming Pool Newsletter - May 2019 issue now available

Forthcoming Meetings and Events
Check out the calendar on our Libguides homepage.