Contents

- Network News
- Knowledge for Healthcare
- General Training and Development
- CILIP
- Resources
- Newsletters, Briefings, Reports, Articles and Guidance
- Forthcoming Meetings and Events

Network News

Quality and Improvement Outcomes Framework documentation – new documents added to Libguides

You will find copies of the:

- Self-evaluation and evidence template (the document you will use for your submission
- Action plan (an Improvement Action Plan)
- Self-evaluated validated levels documents (used by HEE LKS Leads to provide feedback)

https://southlks.libguides.com/smn/home

You will also find a link to the KfH blogsite which includes uploaded copies of the presentations and recordings.

Knowledge for Healthcare

Review of Knowledge for Healthcare work streams

As part of our ongoing review of how best to deliver Knowledge for Healthcare, we have organised our work into 10 strands, as below. You’ll recognise the first six in the list which remain unchanged. The additions reflect the themes you have told us are particularly important and which we know require focussed attention, plus the opportunity we now have as a national team in HEE to streamline regional ways of working. Each work stream has a lead and co-lead. If you are particularly interested in contributing to one or more work areas, please do contact the relevant leads.

1. Mobilising evidence and knowledge  Louise Goswami & Alison Day
We are delighted to that our work with the Manchester Metropolitan University to introduce an elective module on health librarianship to their Library and Information Masters Programme has come to fruition. A brand new module will be available to students from September 2019, with local NHS librarians and HEE North staff providing input as external lecturers. We hope that other universities may follow suit and start to introduce health care-specific modules to their curricula.

‘Maximising access to digital knowledge resources: a concordat’

HEE is formally inviting other Department of Health Arms’ Length Bodies to sign a concordat on our shared commitment to increase the availability of high quality knowledge resources, deliver best value for money in the acquisition of resources, and optimise their discovery and use. NICE has already signed and we are now engaging other bodies.

Spreading the word about health literacy

Ruth Carlyle’s presentations on health literacy to the University Health and Medical Libraries Group (UHMLG) and at LILAC Conference were very well received. The UHMLG video and the LILAC keynote are both available to view online.

Nationally-coordinated development opportunities for LKS staff

Our work to ensure LKS staff across the country have access to similar development opportunities is taking effect. Nationally developed workshop sessions on health literacy awareness, grey literature and systematic reviews have been delivered in all four regions, and the new lksmanagersengland@libraryservices.nhs.uk list is increasingly being used to promote awareness of upcoming opportunities.

The five introductory webinars on the Quality and Improvement Outcomes were joined by a total of over 200 LKS staff, and a programme of further webinars, one on each outcome, is being planned. Due to anticipated high demand, we plan to make these available as recordings.

Preparing to publish examples of NHS LKS innovation

We were delighted to receive 32 expressions of interest from LKS teams hoping to publish articles about local innovation in the planned special NHS-themed issue of the Library and Information Research Journal. 16 of these were shortlisted for inclusion, and the first session on writing for publication has been delivered to members of the winning teams.

Headlines from the 2018-19 activity statistics

Many thanks for your prompt return of the 2018-19 activities statistics for your services. These have now been collated. A few headlines for interest:

- Total number of NHS-funded LKS in England: 184
- Total number of registered users: 622,616
Audit of locally purchased e-resources and systems

Many thanks indeed to all LKS managers and teams who completed this audit. We received responses from 95% of services. This data will give us a comprehensive picture of NHS spend on digital knowledge resources and access systems. Analysis is underway and headlines will follow in due course.

Farewell to Linda Ferguson

HEE Library Leads have wished Linda Ferguson a fond farewell on her retirement at the end of June, after decades of distinguished service to the profession and many years as Deputy Director of the Health Care Libraries Unit in the North. Linda has made a pivotal contribution to many key areas of our national work – statistics, LQAF its predecessors and successors, the costing framework, national LKS job profiles and our website, to name just some – and will be greatly missed.

NHS LKS Quality and Improvement Outcomes Tuesday 09 July 2019 at 2pm

The next webinar in our series will focus on Outcome 1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of Knowledge for Healthcare. If you can’t attend then please nominate one person from your team to attend. The webinar will be recorded and uploaded onto the blog.
To book on this webinar, please can you email Brenda.Welbeck@hee.nhs.uk

General Training and Development

Developing Group Facilitation Skills

Do you need to facilitate discussion groups, team meetings, journal clubs, away days, or conference sessions? Do you find it difficult to manage the flow and outputs of these events? Do you want to improve your group facilitation skills to get the most out of workshops?

If so, why not sign up for this two-day course?

Day 1: Thursday 18 July 2019, 10.00-16:30(9:30 for registration)
Farradane Room, 1st Floor, CILIP, 7 Ridgmount Street, Fitzrovia, London, WC1E 7AE

Day 2: Thursday 08 August 2019, 10.00-16:30(9:30 for registration)
Room 21, Events Centre, 2nd Floor, Stewart House, London, WC1B 5DN

Please note: You must be able to attend both days of this course.
(See below for terms and conditions including the non-attendance and late-cancellation policy.)

Please book your place by clicking the link below. Unfortunately, you won't get an automated confirmation email after making your booking, but you can print, download a PDF or email yourself a completion receipt afterwards. Please save the date in your diary too.

Day 1 & Day 2 Link here: CLICK HERE TO BOOK ONLINE

If you have any questions about the day, please email: lks-lkss@hee.nhs.uk
Webinar – The KM Cookbook: Masterchefs reveal all! (11/07/2019)

Chris Collison and Paul Corney provide an overview of their soon-to-be-published Facet Publishing book *The KM Cookbook*. They will explain how it brings the new ISO KM Standard to life through the universal metaphor of food – and the success stories of 16 ‘KM chefs’ from around the world.

CILIP launches new Black Asian and Minority Ethnic Network

CILIP is delighted to announce the official launch of their Black Asian and Minority Ethnic (BAME) Network, led by CILIP trustee, Shirley Yearwood-Jackman.

This is the UK-wide professional network for the BAME community within the library, knowledge and information sector. The network will provide a forum for BAME information professionals to share experiences, support each other and build connections. Working with CILIP and other partners, the network will support the advancement of BAME professionals in the workforce.

Digital Transformations for UK public libraries: five approaches to a ‘Single Digital Presence’

CILIP welcomes the publication of Digital Transformation for UK Public Libraries: Five approaches to a ‘Single Digital Presence’. We were glad to contribute to the consultation on the report and look forward to working with the British Library, Arts Council England, Carnegie UK Trust and other stakeholders to explore the issues it raises and to develop a clear roadmap for future implementation.

There can be no doubt that library users are living increasingly digital lives and as a sector we need to do more to respond to their changing needs. We welcome the British Library’s analysis of the five potential responses to a ‘single digital presence’. We agree with the report’s conclusion that what is needed is a comprehensive and sector-wide programme of digital transformation and digital marketing rather than the development of a single platform.

Resources

**Designing integrated care systems (ICSs) in England**

**Newsletters, Briefings, Reports, Articles and Guidance**

**HLG News June 2019**

**Forthcoming Meetings and Events**

Check out the calendar on our Libguides homepage.