Since we last met....

- We have had Dementia Friends training
- Took part in a Knowledge Café style event for TNAs
- Held a Pets as Therapy event
  [https://twitter.com/LJRidds/status/1159481082594639879?s=20](https://twitter.com/LJRidds/status/1159481082594639879?s=20)
- No longer charge fines
- Took part in the Trust’s Festival of Quality Research and Innovation
- Have trained Physios, Oncology Nurses and our Professional Education team in Health Literacy
- Have over 1,000 staff signed up to KnowledgeShare

From: CGH/GRH
Since we last met....

- Congratulations to Su for being awarded CILIP Chartership
- Barbara has started to undertake more SWIMS system admin as Chair of Circulation Module Lead
- We said goodbye to Library Assistant Jackie
- We have all been busy celebrating the 50th Anniversary of the royal opening of Poole Hospital - stands about how the service supports wellbeing at Thank You Friday, showcasing the archive and a fake news stand at the public open day
- As People and Engagement Champions we are preparing our findings for the Board (lots of theming going on at the moment)
- We have prepared a plan for things to consider as the two organisations merge (planned for July 2020)
- At Bournemouth we are in the middle of a Windows 10 roll out and trying to get Winchill back up and running
- We have had less success keeping our Drop Everything and Read and Sketchnotes sessions going so will try to re-evaluate and decide if it is worth continuing these in the future
- We have had issues with accessing personalisation on Clinical Key which has impacted our access to book chapters

From: D01/D02
Since we last met....

- BMJ Best Practice at Grand Round
- Writing for Publication seminar with Prof. Edwin van Teijlingen from Bournemouth Uni
- Currently recruiting Health Literacy Champions (three so far...) and planning a stand in the restaurant during October.
- Liaising with D01/2 on health literacy project - a collaboration with Public Libraries in Dorset
- Morag’s poster is on the Academy of Fabulous Stuff
  https://fabnhsstuff.net/fab-stuff/reading-aloud-the-positive-impact-of-shared-reading
Since we last met....

- We have drafted an MOU for our relationship with the University of Exeter, and met with the new library manager and subject librarian.
- We have joined the ‘meet the exec’ sessions and had face to face discussions with all but one of the Trusts executive team promoting the library service, and are trying to engage the exec team to utilise us for current awareness.
- We have recruited over 70 members of staff for a Randomised Coffee Trial, including 5 members of the executive team.
- We hosted a ‘Crafternoon’ to raise money for Mind, and hosted a pottery workshop, both of which promoted our health and wellbeing resources.
- We have been building a relationship with the AHSN, with a view to providing services and support to them in future.
- We have drafted a survey for Trust staff which is due to be circulated later this month.
- We have initiated a project to source a new Self-issue kiosk, as ours is reaching the end of its useful life, which will push us to move to RFID.

From: EXE
Since we last met....

• Due to popularity - Our “Book trolley dashes“ are evolving into book clubs – The clubs aim to bring together different specialities with a common interest, facilitated by the library service. A pilot for Speech & Language Therapist, focusing on medical based fiction/biography has been set up and running.
• We are undertaking a major stock rejuvenation project
• We will be presenting two posters at the Bristol Conference - Poster for health literacy training with Public Libraries in Portsmouth - Building a Partnership with Research & Innovation: How the Clinical Librarian team have made an impact
• We have been selected as the recipients of this year’s PHT Trust Chairman’s Hidden Heroes award. This will be presented to the team on 3rd December 2019. “Chairman’s award recognises teams who are going above and beyond the requirements of their ‘day jobs’ and are in an often unseen (hidden) but crucial area of the hospital”

From: H27
Since we last met....

- All the planned work over the summer has been completed: The majority of our study desks have power and USB charging points, and all the desks have dividers between them; The new RFID system is up and running, with all of our book stock tagged and some of our journals; We have also had a water bottle filler installed.

- On the organisation front, the University Library is currently taking feedback from all staff which will be used to inform a restructuring of the Library in due course. We are in discussion with our main Trust, UHS, to set up a group formed of staff from across the Trust to prioritise and facilitate service developments.

From: HSL
Since we last met....

- Slight workforce realignment due to Lynne (LA) reducing her hours to 15 – Jenny (Clinical Outreach) hours increased, and interviewing for new 15 hr LA.
- Simon (Electronic Resources Librarian) now has additional few hours for HEE TEL work.
- Jenny attending ICLC and giving a ‘lightening talk’ on her embedded ED librarian pilot
- Workload helping with e-learning greatly increased with monthly intakes of Filipino nurses, plus intake of both RN and RNA apprentices (with OU) with added complexities of 2 systems as moving to ESR!

From: I01

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Since we last met....

The Library continues to support the learning and development of staff in a range of ways

Provision of reading lists for Schwartz Rounds,, MKWay Managers Programme and a new Frailty course in conjunction with the University of Northampton.

E-Learning – we are working to revise E-learning for BLS (Basic Life Support) and Medicines Management and are developing modules for venepuncture and cannulation.

Current Awareness Bulletins
Successfully launched a new Midwifery Bulletin, with accompanying book list and just about to launch Diabetes Bulletin, compiled at request of the Chief Nurse.

Support for Staff Health and Wellbeing
At Libraries Information Week we launched our latest leaflet in the HWB series, this time on a Mental Health

From: MKH
Since we last met....

- Interviewing for a new Band 4 Library Coordinator role 15th October.
- Undertaking a stakeholder engagement exercise to review current journal subscription.
- Gathering 2020 renewal prices
- Finalising the restructure of our LMS to go live in Nov / Dec
Since we last met....

• Peter Clifford has now retired after six years as Assistant Librarian. Sue Robertson and I were involved in the interviews and have appointed Lynsey Southern. The process is complete and Lynsey will be starting on 4th November. I would like her to visit a few other NHS libraries in the region as part of induction and awareness so I may be contacting you. She is new to the NHS but is really excited about joining our team and is full of enthusiasm.

• We have held an initial meeting about setting up an institutional repository and are setting up a task and finish group internally to progress this.

• I have met with staff from Libraries Unlimited, Barnstaple library. We are planning to hold a Living Library during Health Information Week 2020. A good marketing project for Lynsey I think.

• We were asked to hold a 2nd Randomised Coffee Trial 6 months after the first one. The numbers volunteering are slow at present but we have several new people which is good.

• We are making an library survey available during October and will be asking all staff to respond.

From: NDH
Since we last met....

- Relaunching our online Library Bitesize sessions using Microsoft Teams
  [https://bhftlibrary.wordpress.com/](https://bhftlibrary.wordpress.com/)
- Busy planning Libraries Week
- Cake Sale for Models for Heroes charity
- Rolling out evidence searching and referencing training to apprentices: Nurse Associates, Advanced Clinical Practitioners, OT and Physios and MBAs.
- Started a stock weed.
- Using QI techniques to improve our KPI for completing evidence searches within 10 working days
- Promoted health literacy at the Trust AGM

From: PPH
Since we last met....

- Our self-service unit and new gates have been installed and are all ready to be used.
- Staff Publication List created and distributed to colleagues showing our research output for the last two years up to June 2019
- Attended a Workforce and OD away day and built relationships with Medical Workforce and Recruitment, currently investigating how to support each other.
- Hosted a library stand during the Trust’s Health and Wellbeing week in September.
- We are now using KnowledgeShare to manage all our training bookings, literature searches alongside current awareness.
- Lucy Gilham has left RBFT, she is missed but we shall see her as is still based within our region.

From:

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RBH
Since we last met....

• Just had our second Macmillan coffee morning, raised money, put on a few pounds and met some new people in the process (see picture)
• Have had to reduce our services to nursing students as Plymouth University are pulling out funding
• Reduced evening staffed hours and Saturdays to cope with increased demand in core hours
• All 3 of our library assistants have done Katy’s Journal Club critical appraisal training, it was very well received
• Created a lot of space by removing our spare journal shelving, awaiting more study tables to go in
• BMJ Best Practice came down to give a talk and the feedback from clinicians was very positive
• Got a bit excited about RCH being given nearly £100m for a new entrance and maternity unit

From: RCH
Since we last met....

• We arranged the LKS Live event
• We have said farewell to Lioudmila and wished her well on her retirement
• We have appointed an apprentice Library Assistant who is due to start shortly
• Have carried out a major stock weed. Removing over 1000 books

From: Sam on behalf of SMD
Since we last met....

• Sarah has submitted a paper on STEP along with Tracey Pratchett to *Library & Information Research*. Fingers crossed!
• Conducted an After Action Review for the Junior Doctors induction
• Purchased some Lego Serious Play
• Purchased an Oculus Go
• Interviewed our Deputy Director of Strategy on the impact of knowledge cafes. However there was some technical issues so we are looking to rerun!
• Helped a member of staff capture the impact of a community of practice through interviewing and summarising her thoughts
• Joined the Trust’s Small Change Big Difference steering group which focusses on identifying small changes that could help the Trust to be streamlined, cost-effective and environmentally friendly. For us, so far this has resulted in
  Creating a tip sheet for reviewing the amount of patient leaflets
  A literature search on creating and measuring social movements
  Reminding Trust staff of the resources available through the library instead of making departmental purchases

From: STM
Since we last met....

We are now delivering careers progression and study skills sessions, we’re also developing new research training for level 3 apprentices.
- This summer we participated in the summer reading challenge with a group of patients.
- We delivered training in how to use our 360 VR camera with fellows.
- We delivered 5 executive summaries for the senior leadership team.
- Our Evidence Update Survey showed that we have 2710 recipients, with 66% saying they are of extremely high value.
- Our annual user survey was completed by 110 library users and said that 73% of library uses directly improved patient care.
- We have unofficially decided to replace Uptodate. There are currently some very sensitive negotiations taking place.
- We continue to work with Weston on a full merger of our services.
- Our annual stock take found a reduced amount of missing stock to an estimated value of around £1500. This is post installation of RFID gates and a security camera.
- We now have a ‘Dementia’ library at South Bristol Community Hospital, and are developing a wellbeing library within the academy.
Since we last met....

- We are continuing to develop library services in Swindon, and made steps to start developing an institutional repository, and working in partnership with the Great Western Hospital Volunteer team, developing a ward based library service for patients with our fiction collection.
- We said goodbye to Stella Rogers at the start of September. Stella has joined UWE, but we thank her for her contribution to NHS library services in Swindon and across the South patch. Her post will be advertised in due course.
- Also in September, Ann Vellender celebrated 35 years of long service with the Trust. We’re thankful for everything she has contributed here at GWH and there are no signs of her stopping yet!
Since we last met....

• We finally have our 55” TV screen installed showing BBC News 24. We will soon have the software installed so we can display regular marketing messages throughout the day.
• Our Relaxation Area was a key feature in our Trust’s Health & Wellbeing Week
• We have agreed a funded SLA with our local hospice (Dorothy House)
• Begun a journals weeding exercise
• Facilitated E-learning sessions for our new F1s
• Continuing to plan our new IT Suite
• Long term sickness amongst the team & currently advertising for a maternity leave opportunity
• Submitted a business case for a dedicated Trainee Nurse Associate Librarian

From: W14
Since we last met....

- 2gether and Gloucs Care Services no longer exist – our new organisation Gloucestershire Health and Care NHS Foundation Trust began life on 1st October. We are spending a lot of time on making changes around this.

- Library manager is part of a Trust wide research team, working on a project about psychosis. They attach great importance to the literature searching which will shape the research question itself.

- We’ve had success in recycling old staff iPads and lending them to patients, with the help of our IT team. They don’t necessarily use them to find “health information” about their illnesses, but do use them to enhance wellbeing which is a massive part of mental health recovery.

From: WOT
Since we last met....

- Plans for UHB merger are moving forward and early discussions about the two services are being held
- We have launched a Text message service to doctors, to help them quickly ask a question which they might have
- New member of staff Ellen Sentinella is covering Hannah’s 3 day secondment at SMD
- We will be working closely with our governance team to help provide evidence to support Datix’s raised
- We have continued to withdraw books

From: WSM
Since we last met....

- Preparations are in place to close down HWD library; all stock has been moved to WXM (pending transfer in OLIB). Please email WXM re: ILLs etc.
- Staff publications spreadsheet has been added to our website
- We will be involved with a trust-wide health & wellbeing event on 9th & 11th October, with promotional library stands on both sites and new guides, leaflets etc.

From:  
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