SMN South: group report

| Name of Group: Mobilising Evidence and Knowledge | Period covered Oct – Dec 2019 |

**Headlines and Highlights**

- Many services across the South used KNOWvember19 as an opportunity to promote the work they are doing to mobilise evidence and organisational knowledge

  Jason (W14) described the use of *After Action Reviews* and won a copy of the recently published KM Cookbook by Chris Collison, Paul J Corney and Patricia Lee Eng.

  Carol-Ann (TAU) ran sessions about retaining knowledge for those moving to new roles or retiring

  (WXM) held a Living Library event

  (OXU) promoted their literature search service

- The Knowledge Mobilisation Framework Postcards have been refreshed and two new techniques – Fishbowl and Appreciative Inquiry have been added

- Two animations have been developed to promote the work we do mobilising evidence and organisational knowledge – these will become available mid-January for you to use locally.

- Nicki Forgham-Healey (WSM) and Jess Pawley (TAU) successfully applied to start the UWE short professional course *Information and Knowledge Management*

- Individuals have applied for the 2 day knowledge management course run by Chris Collison in February. Confirmed attendees from the South are: Helen Pullen, Lynsey Southern, Charlotte Greaves, Alison Horner Le Riche.

**Description of activity**

Gathering examples of knowledge mobilisation activities to share on Libguides South

Preparing communications to launch the animations

Finalising the digital version of the Using evidence and organisational knowledge self-assessment tool

Preparing a training session about the digital self-assessment tool

A series of roadshows are being planned for 2020 to share best practice about knowledge mobilisation and to learn from other sectors

Finalising terms of reference for LKS staff who would like to become Mobilising Evidence and Knowledge Champions

**Issues/ points for discussion**

- Please continue to send to alison.day12@nhs.net anything you are doing relating to mobilising evidence and knowledge so it can be incorporated onto the Libguides South site

- Let Alison know what else would be useful to include on the site
## Decisions need to be made by SMN?

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**Completed by:**
Alison Day

**Date:**
2/1/2020