Meeting in a Minute: HEE South LKS Strategic Management Network business meeting

Date of meeting: 23/01/2020 Musgrove Park Hospital Taunton

Apologies: Helen Bingham, Nicola Forgha Healey, Jill Buckland, Sarah Rudd, Jenny Lang

PPI Workstream:
- Volunteers needed to update the ideas bank on KFH.
- Next Health Literacy community of practice WebEx will be in March. See Libguide for more information.
- Work is being done on how to break down the jargon barriers for service users: Examples shared included
  - CM- consulted users and promotes “Hot of the press” for Current Awareness at TOR;
  - CAR- directional signage by topic at TAU. Staff feedback is that the shelves include more subject areas than initially thought.

MEK Workstream:
- New Knowledge Management postcards available.
- Knowledge Management course in February- attendees from the south will be encouraged to bring back their learning to the region.
- KM Successes shared included:
  - AC- Randomised coffee trials at NDH (50+ at both);
  - LR- RTC feedback at GRH to be written up as 4 cases studies;
  - CAR- Knowledge Harvesting training received at TAU applied by clinical nurse specialists;
  - TO- Self-Assessment tool focused use with HR and education at BRI.

Quality Outcomes and Evidence workshop: Final 3 QIO outcomes discussed. Notes to be uploaded to the SMN Libguides [https://southlks.libguides.com/smn/home](https://southlks.libguides.com/smn/home)

Workforce & CPD update:
- JL to step down at the end of March.
- Development Needs Analysis Survey results: appetite for CPD on emerging technologies. An Upskilling librarians podcast by Sue Lacey-Bryant to be uploaded and link shared shortly.
- National diversity training based on the LKS Live event in Bristol is planned.
- Suggestion that Camila’s successful training on accessibility could be delivered by WebEx.
- Webinars for library assistants and librarians were well received - more needed.
- Bursary to become national not regional.

Resource Discovery & Systems:
- JT new LMS goes live Mon 2nd March.
  - Thurs 6th Feb is cut off for data to be transferred across.
  - It will be possible to customize the new OPAC if wanted - possible development opportunity for team member if required?
  - Follow up enquiries for LMS: new-swims@googlegroups.com

Academic Health Sciences Network (AHSN) job opportunity- embedded librarian role:
- CG described a 1-year fixed term/secondment opportunity based in the AHSN in Exeter. This is a pilot with potential to extend fixed term or make permanent depending on evaluation of impact.

Streamlining: TO Progress still to be made in potential areas.
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<thead>
<tr>
<th>The Actions</th>
<th>The must know facts from today</th>
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<tr>
<td>Mobilising Evidence: link to 2 animations from HEE YouTube Channel to be emailed to all (AD)</td>
<td>• Health Information week will be in July- free resources available. More details to follow.</td>
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<td>Likey Nomad Browzine extension/competitors: further information to be emailed to all (JT) Webinar (CM)</td>
<td>• Q Project- contact <a href="mailto:Andrea.Gibbons@tst.nhs.uk">Andrea.Gibbons@tst.nhs.uk</a> - funding secured to support QI library work throughout the region. Provision for: workshops, guidance, established business cases and policies to support QI projects in your trusts.</td>
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<td>Topol response- upskilling librarians for the future podcast to be emailed to all (CM)</td>
<td>• Gifts and recognition for CAR retiring in March – SR described CAR as a visionary who delivered; an influencer, an innovator, who always sought to improve LKS. Her contributions in Taunton, regionally and nationally will be missed.</td>
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<td>• Card circulated for Carol Giles which will be sent to her.</td>
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<td>• 3 library apprentices in the region at: SMD, D01/D02, GRH. Provider- Let Me Play, Assessor- CILIP by end of 2020.</td>
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<td>• Band 5 TNA Librarian 2 days per week at W14.</td>
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<td>• Patient library now circulating on non-critical care wards at W01.</td>
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More info from…

Sue Robertson or Jenny Toller.